



## EFFECTIVE SCHOOL CASE MANAGEMENT



“Having different people around me that I know I can go to for different things that happen for me really makes me feel safe. Sometimes in other schools in the past, when I went to see one person about a problem, they didn’t know the answer or where to find out about it for me. Having people working together for me gives me a sense of calmness when things go wrong and knowing who I can turn to and get things happening gives me a lot of confidence in the system around me. I am learning a lot about how to cope in different areas of my life from different people around me. Having someone gather together these people so that I can access them is something I really appreciate.”

Year 12 Student on case management  
Cyril Jackson Senior Campus  
March 2006