

The School Case Management (SCM) Team

Should ideally develop a **shared vision** by explicitly:

- establishing shared goals
- determining the collective base of knowledge and skills that the team has
- recognising the interdependence of the team members
- establishing a shared understanding of student needs
- clarifying their criteria for offering a student case management processes
- identifying SCM team concerns
- establishing evaluation measures
- ensuring that power, decision-making, and accountability for outcomes are shared.